

## MACE CS – BlackBerry Application:

This guide provides how to instruction on the setup of the BlackBerry Phone Application using OS version 5.0. Check your phones revision prior to attempting the download of the application. Upgrade the OS from the blackberry site. Plus a couple of sample screen shots to show the view of this new capability.

### Requirements:

- BlackBerry Phone
- Web Portal Login for [www.mymaceweb.com](http://www.mymaceweb.com)

### How to get the Application:

- From Browser go to - <http://www.mymaceweb.com/bb/stages.jad>
- Download the application – Stages
- After downloading the stages app. – you will be prompted to reboot your phone
- Settings – web portal – enter web portal login ID
- URL Setting – ***m.mymaceweb.com/externalgateway/***
- Upon completion – enter password to – Login
- Main Menu – Search by account number, phone number, name, address
- Same as summary section on the Web portal

(sample BlackBerry Phones only)

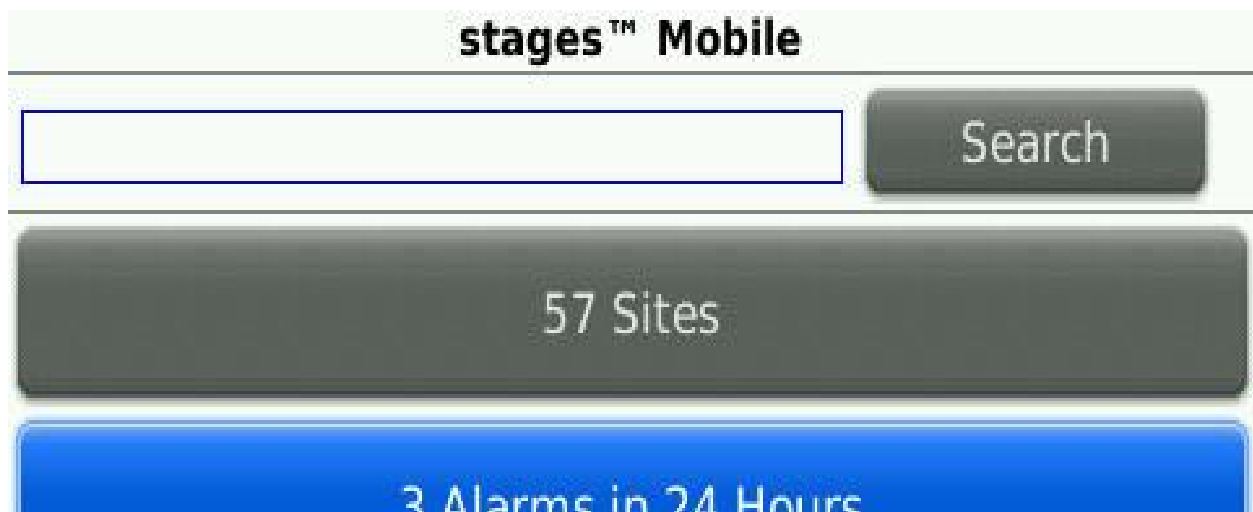


**Navigation Tips:**

Our BlackBerry-Phone application has the same basic feature capabilities as the web portal being used today. The search feature can be used to locate:

- Names
- Account Numbers
- Addresses
- Phone Numbers etc.

\*Note - Once logged in - the sample screen shot provides a summary view like the web portal.



**Site Account search results:**

Sample view of a site

- Options to select
- On test
- Test history
- History
- Scroll down to view Premise and contact numbers

**stages™ Site Detail**

Name: ERIC'S FAMOUS CARNE ASADA  
Status: ACTIVE  
Type: Commercial  
Address: 401 YUMMY STREET  
\*\* FIRE SYSTEM ACCOUNT ON TD1234 \*\*

Map

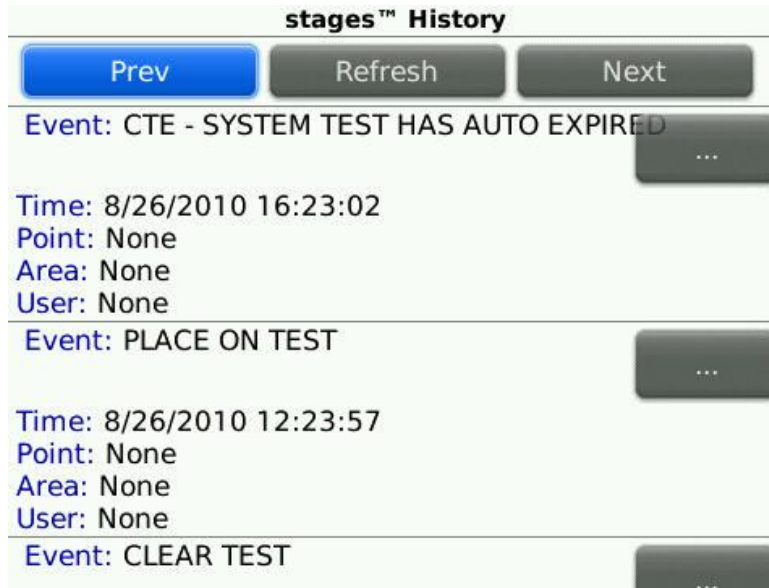
**Device List**

Xmit # CSS20999	Status: Normal	
Test History	On Test	History
Xmit # TD1231	Status: Normal	
Test History	On Test	History
Xmit # TD12311	Status: Normal	

**Sample History View:**

The history view:

- Scroll through History events
- Select either next or previous page



**Exiting the Stages Application:**

BlackBerry button – will provide a log out option.

